# AquaStart 320/500











Instruction version: 17/08/2016

www.aquaone.com.au

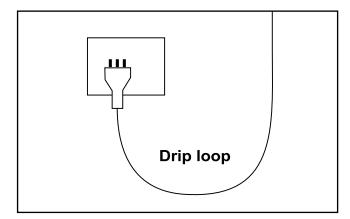
## **Important Safeguards**

## To guard against injury, basic safety precautions should be observed, including the following:

- 1. Read and follow all safety instructions and important notices in these instructions as well as on the product itself.
- 2. This appliance is not intended for use by children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.
- 3. To avoid possible electric shocks, special care should be taken since water is employed in the use of aquarium equipment. For each of the following situations do not attempt repairs yourself. Return the appliance to an authorised service facility for service or discard the appliance.
- a. If the appliance or any electrical component of the appliance (non-immersible equipment only) falls into the water or gets wet, do not reach for it. Unplug it and then retrieve it.
- b. If the appliance shows any sign of abnormal water leakage, immediately unplug it from the power source.
- c. Carefully examine the appliance after installation. It should not be plugged in if there is water on parts which are not intended to be wet.
- d. Do not operate the appliance if it has a damaged cord or plug, or if it is malfunctioning, or dropped or damaged in any manner.
- 4. A "drip loop" (see graphic) should be arranged for each cable connecting an aquarium to a power supply. The drip loop is the part of the cable below the level of the power supply. It prevents water travelling down the cable and coming into contact with the power supply. If the plug or the socket does get wet, do not unplug the appliance. Disconnect the fuse or circuit breaker that supplies the power to the appliance, then unplug and examine for presence of water in the socket.
- 5. Always unplug the appliance from the electrical outlet when not in use, before putting on or taking off parts, before any type of maintenance or cleaning.
- 6. Never yank the cable to pull it from the socket. Pull the plug carefully to disconnect.
- 7. Do not use the appliance for reasons other than the intended use. The use of attachments that are not recommended or sold by the manufacturer may cause the product to be unsafe. This is not recommended.
- 8. Do not install or store the appliance where it will be

exposed to weather or temperatures below freezing.

- 9. Make sure any component mounted on a tank is securely installed before operating it.
- 10. Ensure input voltage is the same voltage as your local power supply.
- 11. If an extension cable is used it should have the proper rating. Care should be taken to arrange the cord so that it will not be tripped or pulled.
- 12. A G.F.C.I (Ground fault circuit interrupter) & surge protector is recommended for all electrical appliances.
- 13. Ensure your hands are dry when turning the power switch on/off and when inserting/removing the power cable from the socket.
- 14. If you are in any doubt about the electrical installation or safety of this product you must consult a qualified electrician.



For Guarantee Conditions, please refer to the Guarantee form that is enclosed with this product.

All products are supplied with fitted plugs. This plug should not be tampered with in any way or removed. Removal or tampering with the plug invalidates our guarantee offered with this product.

For UK a 3 pin adaptor is supplied with the product and this must be used.

## **Before First Use/Preparation**

Read and follow all the instructions, even if you feel you are familiar with the product and find a place to keep the instructions handy for future reference. Your attention is drawn particularly to the sections concerning "IMPORTANT SAFEGUARDS" and the "GUARANTEE CONDITIONS". Please ensure you retain your original purchase receipt in the event that guarantee service is required.

Carefully unpack the aquarium making sure you keep all the packing material until all the parts of the product have been found and the product has been assembled.

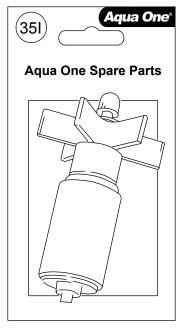
This product is shipped to you in a factory sealed carton. Should the product malfunction in any way or if the unit is damaged and requires replacement, contact the retailer where the product was purchased for inspection.

#### Replacement Parts & Filter Media

Use Aqua One Genuine Spare Parts Only. See your local Aqua One Dealer and look for the number listed below for the spare part you require. Alternatively you will find these numbers on the silver label located on the product.

320 Impeller 164I 320 Carbon Cartridge 55C

500 Impeller 160I 500 15 PPI Sponge 160S 500 Carbon Cartridge 1C



## **Know Your Tank**

The swivel lid allows easy access for feeding

Light switch

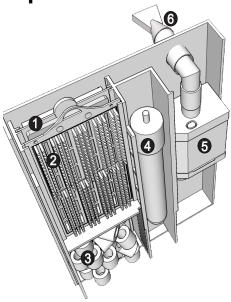
LED Light Unit

Internal Filter unit provides Mechanical, Chemical and Biological filtration

High quality curved glass

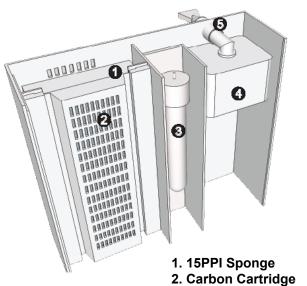
#### **Know Your Filter**

## **Aquastart 320**



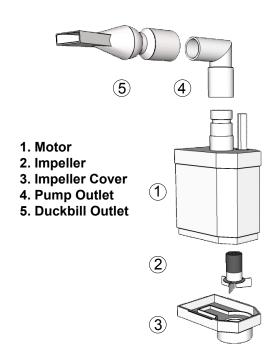
- 1. Carbon Cartridge
- 2. Bio Cartridge
- 3. Ceramic Noodles
- 4. Heater (Not Included)
- 5. Pump
- 6. Duckbill Outlet

## **Aquastart 500**



- 3. Heater (Not Included)
- 4. Pump
- 5. Duckbill Outlet

## **Pump Assembly**



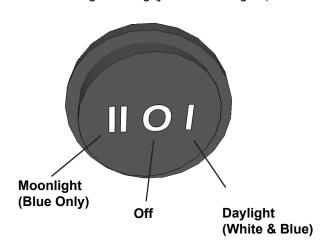
## **Light Unit**

The light switch has three settings.

The middle position is the 'off' setting.

'I' is the daylight setting (the white and blue lights together)

'II' is the moonlight setting (just the blue lights)

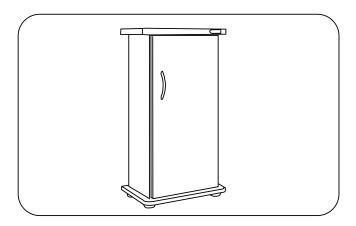


## **Aquarium Set Up Instructions**

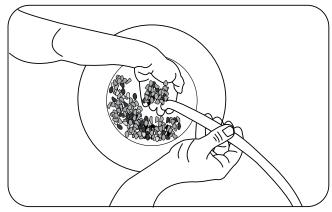
- 1. Wash your hands and arms. It is very important to remove dirt, moisturiser and other impurities. It is important to do this whenever you work on the aquarium.
- 2. Rinse the inside of the aquarium with water to remove any dust or other contaminants.

DO NOT WASH ANY PARTS IN SOAP OR DETERGENT.

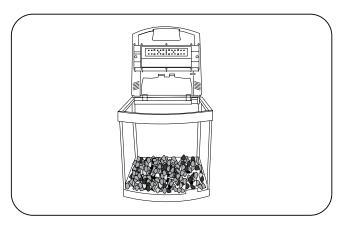
- 3. Remove the carbon cartridge and filter sponge. Rinse them in clean tapwater. Also rinse the filter body, pump and duckbill.
- 4. Replace carbon cartridge and sponge in filter body.
- 5. If required, install the heater (sold separately) in the filter (see page 4). Follow the instructions supplied with the heater to set the temperature. DO NOT turn the heater on when it is not submerged.
- 6. Locate the pump and duckbill outlet in the filter. Place the pump in the filter as shown in the diagram (see page 4). Align the pump outlet with the outlet hole in the front of the filter and push the duck bill outlet into the pump. Ensure the pump is secured firmly.
- 7. Consider where you are going to place the aquarium. Avoid direct sunlight and areas that experience large temperature fluctuations such as near heaters or air conditioners.
- 8. Place the aquarium on a flat level surface strong enough to support its weight. We recommend a genuine Aqua One Aquarium Cabinet (Sold separately) rather than general household furniture.



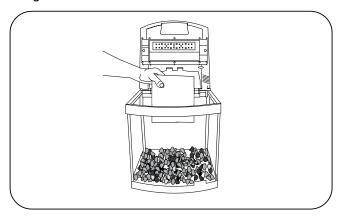
9. Wash aquarium gravel. Place a portion of gravel in a bucket, run water through and churn it over with your hand until the water is running clear. It is important to wash the gravel thoroughly. Repeat this process several times until all the gravel has been washed.



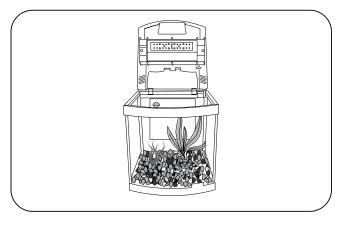
10. Place washed gravel over the base of the aquarium.



11. Place the filter unit against the back wall of the aquarium by firmly pressing the suction cups against the glass

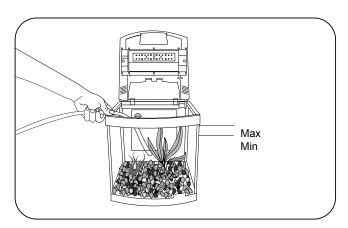


12. At this stage place plastic plants and decorations.

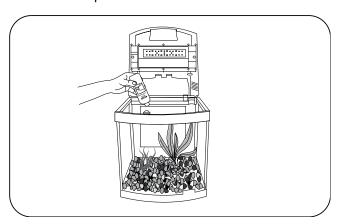


## **Aquarium Set Up Instructions**

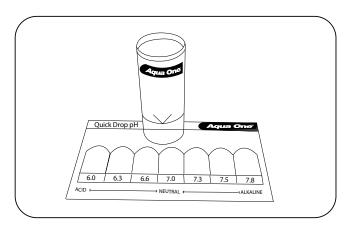
13. Fill the aquarium with tap water to the level indicated.



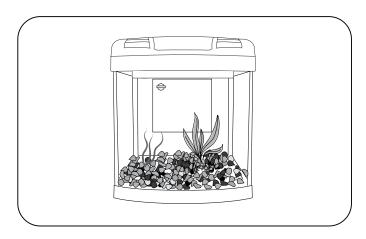
14. Use a good quality water conditioner (sold separately) to remove harmful chlorine and heavy metals from tap water.



15. Test and adjust pH levels.



16. Allow the aquarium to stand for 5-7 days before introducing a few hardy fish.



17. Seek advice from your retailer for correct fish numbers and species compatibility.

#### **TIPS**

A heater and thermometer is required if you are setting up a tropical aquarium. Refer to heater instructions for correct set up and positioning. Aqua One recommends an Aqua One heater for the AquaStart 340 aquarium. (Sold separately)

Chlorine and other heavy metals will harm your fish. Aqua One Water Conditioner (sold separately) will remove these impurities and create a safe environment for your fish.

It is recommended that the light is turned completely off for at least 8 hours per day to allow the fish a proper night period. More than 10 hours of full light daily can encourage excessive algae growth.

## **Tank Maintenance**

#### DAILY:

Feed your fish as per instructions on your fish food container.

Check temperature

Ensure all equipment is running correctly.

Ensure there is sufficient water in the aquarium. When the water level drops due to evaporation the return pump will begin to suck air, resulting in fine bubbles being distributed through the aquarium.

When topping up evaporated water, always use dechlorinated tap water or suitably filtered water.

#### WEEKLY:

Test water parameters including pH, ammonia, nitrite, nitrate and carbonate hardness. Use Aqua One test kits (sold separately) which will allow you to easily and accurately monitor your water quality.

Some fish and plant species require specific water conditions. Please seek advice from your aquarium specialist.

#### **FORTNIGHTLY: 25% water change**

What you will need: A bucket, gravel cleaner, a towel, water conditioner, filter supplement and clean hands.

- 1. Open the Lid of the aquarium fold back hinges.
- 2. Turn the filter off. If you have installed a heater turn this off too.
- 3. The fish and plants do not need to be removed when doing any maintenance.
- 4. Place the towel on the floor in front of the aquarium to guard from water spillage.
- 5. Use an Aqua One 4 in 1 algae scraper (Sold separately) and gently scrape away any algae growing on the glass or filter pipes.
- 6. Using an Aqua One Gravel Cleaner\* (Sold separately) empty approximately 25% of the aquarium water into the bucket. Take note of how much water is emptied.
- 7. Rinse the Bio Cartridge (AquaStart 320) or Sponge (AquaStart 500) in the water that has been removed from the tank.

Never rinse the Sponge or Bio Cartridge under the tap as you will kill the beneficial bacteria that live on the filter media and disrupt the balance of the tank.

- 8. Replace the carbon cartridge every 6-8 weeks or sooner as required. If it is not time to replace it, rinse the Carbon Cartrige to remove any debris as in step 7
- 9. If required, rinse the filter body in the bucket also, ensuring to flush out any debris before returning to the aquarium.
- 10. Fill the bucket with the same amount of new water as was removed from the aquarium.
- 11. Treat the tap water with Aqua One Water Conditioner (Sold separately) as per the instructions on the bottle.
- 12. Let the bucket sit for 10 minutes.
- 13. Refill the aguarium gently with new water.
- 14. Turn the filter back on and ensure that water is flowing through the filter outlet.
- 15. If you have a heater installed turn it back on.
- 16. Allow the aquarium to run for 30 minutes then check the temperature and pH. Adjust if necessary.
- 17. Add a filter bio supplement such as Aqua One Bio Start.
- 18. Close the Lid.
- \* Refer to the instructions on the back of your gravel cleaner to ensure correct use.

## **Filter Unit Maintenance**

#### **MONTHLY: Filter and Pump Maintenance**

Refer to Filter Diagrams on Page 4.

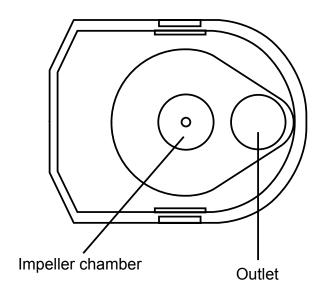
- 1. Switch the power to the Filter off and disconnect the cable from the power outlet.
- 2. Remove the pump from the filter by disconnecting the duckbill from the outlet and lifting out the pump. Take the pump to the sink for cleaning.
- 3. Remove the impeller cover to allow access to the impeller.
- 4. Pull the impeller from the motor and rinse under running water. Use a pipe brush to clean the impeller and the impeller chamber. Rinse all components to remove any debris that has been left.
- 5. Re-assemble the pump
- 6. Remove and rinse or replace filter cartridges and sponges as described in Fortnightly: 25% water change.
- 7. Rinse the body of the filter in a bucket of water from the aquarium. Use a sponge to clean off any algae on the filter. Use a pipe brush to clean the duckbill outlet.

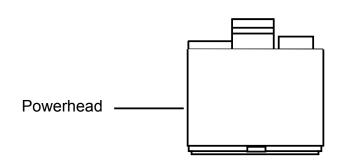
Ensure that the ceramic noodle chamber is flushed out well to remove any solid debris (AquaStart 320 only)

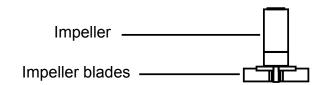
## NEVER RINSE CERAMIC NOODLES, BIO CARTRIDGE OR SPONGES WITH TAPWATER

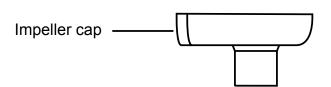
- 8. Reassemble filter and replace pump.
- 9. Place filter back into the aquarium.
- 10. Ensure your hands are dry, plug the pump in at the power outlet and switch it on.
- 11. Check that the filter is working correctly.

## Aquarium Pump Maintenance Diagrams









## **Hints & Tips For Best Results**

## Introduction of Fish

Note: This is only a guide! You should seek professional advice from your aquarium specialist at the time of purchase.

#### DO NOT ADD ALL FISH AT ONCE!

Build stock levels slowly over time. Allow at least one week between additions of fish. Add a filter supplement to help the biological system cope with the additional waste.

Do not over crowd. Remember all fish will grow, so allow them adequate space.

#### **LIVE PLANTS**

Once the water conditions and pH levels have been corrected, live plants can be added to the aquarium. Remember to empty some water from the aquarium before adding anything to it.

## **REMEMBER LIVE PLANTS NEED TO BE FED!** An aquarium safe plant fertiliser should be used.

#### **LIGHTING**

It is recommended that the light is turned completely off for at least 8 hours per day to allow the fish a proper night period. More than 10 hours of full light daily can encourage excessive algae growth.

- The LED light unit does not require replacement bulbs and should last the life of the tank.
- To maximise light quality, ensure that the clear cover is kept clean.

## FILTER MEDIA Biological Filtration (Ceramic Noodles) (AquaStart 320 only)

Biological filtration is a process where toxic nitrogen compounds such as ammonia and nitrite (Fish waste) are removed from the system via a breakdown process carried out by nitrifying bacteria. (Nitrobacter and Nitrosomonas). These nitrifying bacteria need substrate with a high surface area to adhere tosuch as **Ceramic Noodles**.

• When starting a new system it is important to remember that bacteria takes time to develop.

- You can speed up the process by 'seeding' the system with Aqua One Bio Start.
- Over time this media can block up or break down so it is important to monitor it.

## ONLY RINSE BIOLOGICAL FILTER MEDIA WITH OLD WATER FROM THE AQUARIUM

## Mechanical/Chemical Filtration (Carbon Cartridge)

This is the removal of dissolved organic and inorganic substances through adsorption on a porous substrate or by direct chemical removal. Dissolved organic compounds are what turns the water a yellow-brown colour or causes foaming at the surface of the aquarium and need to be removed.

- Remove carbon cartridge if treating fish with medication.
- Replace every 6 8 weeks as the carbons absorption capacity will have depleted.
- Rinse well before placing in the aquarium. (in tap water)

## Mechanical/Biological Filtration (Filter Sponge or Bio Cartridge)

This is the process whereby suspended solids or particulate matter are removed from the water.

It is important to remove suspended solids not only to improve clarity of the water but also to:

- Avoid smothering the gills with solids such that fish cannot breathe.
- Decrease risk of disease outbreaks there are high numbers of bacteria associated with suspended organic solids.
- Protect the biological filter material from rapidly becoming cloqued.
- Can also act as a biological filter medium by providing sufficient surface area to host beneficial bacteria

## **Trouble Shooting**

If you are in any doubt about the electrical installation or safety of this product you must consult a qualified electrician.

#### LIGHT UNIT DOES NOT WORK

- 1. Ensure switch is in an on position.
- 2. Check light is plugged into power supply and the switch is on.

#### FILTER IS NOT WORKING AT ALL

- 1. Ensure that filter is plugged in and that power is available.
- 2. Remove and clean pump as described on page 8. Check for damage to the impeller.

## FILTER WORKING BUT LOW WATER FLOW

- 1. Check that the intake is not clogged with debris.
- 2. Ensure that the water level is not too low.
- 3. Clean or replace filter cartriges and sponge.
- 4. Remove and clean pump as described on page 8.
- 5. Check that pipes are securely in place and are not clogged or damaged.

#### **AQUARIUM POSSIBLY LEAKING**

- 1. Make sure that the filter duckbill outlet is not directed too high.
- 2. Make sure water level is not to high. (see page 6)
- 3. If an air stone is being used, check it is not bubbling water over the rim of the aquarium if so turn the air pump down or move the airstone.
- 4. Make sure the aquarium is sitting on a level surface.

5a. Open the light unit & remove the filter unit from the top of the aquarium. Mark the water level. Remove any excess water that may be sitting on the edge of the aquarium. Leave for an hour. If water level drops proceed to step 5b.

5b. Remove the fish, decorations and gravel. Empty the aquarium and clean the glass DO NOT WASH IN SOAP OR DETERGENT. Place a piece of newspaper on a flat level concrete surface. Carefully fill the aquarium ensuring not to spill any water on to the newspaper. Leave the aquarium for several hours and then inspect the newspaper for wet patches.

## **Specifications**

Aquarium Model: AquaStart 320 Dimensions: 30 x 38 x 33cm Aquarium Volume: 28L Glass Thickness: 4mm Light Wattage: 6.5W

Power Requirements: 220 ~ 240V AC

Suitable: Coldwater, Tropical

Aquarium Model: AquaStart 500
Dimensions: 50 x 49 x 34cm
Aquarium Volume: 65L
Glass Thickness: 5mm

Light Wattage: 8.8W
Power Requirements: 220 ~ 240V AC

Suitable: Coldwater, Tropical

Correct Disposal of this product



This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## Aqua One Manufacturer Guarantee 1 + 1 Year

#### The additional 1 Year Extended Guarantee applies when you REGISTER online with Aqua One. Register your Extended Guarantee at www.aquaone.com.au

The Aqua One Aquarium purchased must be installed upon a level surface and weight bearing cabinet and there upon level and load bearing flooring (using a level is recommended). The purchaser must consider the total weight of all items when installing an Aquarium which could be up to 1200kg dependant on the model and accessory items chosen. Consider this, IL of water = 1kg weight.

The Manufacturer or Distributor, of Aqua One goods, is collectively known herein as "Aqua One". Please refer to contact details for Aqua One below or on the applicable Aqua One website. Any product that is covered by its own Guarantee (as enclosed with the product) is subject to the conditions of that Guarantee.

Important note: This guarantee applies in addition to the guarantees, rights and remedies conferred by the Australian Consumer Law and other applicable Commonwealth, State and Territory legislation. The guarantee does not exclude, affect or limit those guarantees, rights or remedies, except to the extent that their application may lawfully be excluded or limited.

In particular, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

#### International Guarantee

The benefits given to the purchaser, under Guarantee, are in addition to all other statutory rights and remedies which the purchaser has in respect of goodsunder legislation in the applicable country of purchase. This Guarantee shall not affect any such rights and should be read subject to such legislation.

#### 1.0. Terms and Conditions of Guarantee.

- 1.1. Aqua One warrants to the purchaser, for 1 Year from date of original purchase, to repair or replace goods where fault is found due to defective materials or faulty workmanship and where goods do not operate in accordance with the instructions.
- 1.2. All claims for repair or replacement must be made at place of purchase
- 1.3. The original and dated Proof of Purchase (receipt) must be supplied with all goods claims. Please also provide this Guarantee where possible.
- 1.4. The Guarantee covers the Aquarium against gluing breakdown resulting in leakage.
- 1.5. All goods subject to claim under Guarantee should be prepared for transportation in the original packaging or other comparable packaging which offers the same degree of protection.
- 1.6. Where goods are repaired or replaced under Guarantee, these goods are Guaranteed for the remainder of either the original Guarantee or Extended Guarantee
- 1.7. Where claims on inspection reveal goods are in normal working order, Aqua One will request reimbursement of all reasonable costs incurred.

#### 2.0. Other Terms and Conditions - Extended Guarantee

- 2.1. The Extended Guarantee period is for an additional 1 Year and commences on expiration of the standard guarantee period.
- 2.2. Application for Extended Guarantee is FREE of any registration cost to the purchaser on completion of the Extended Guarantee questionnaire which is found on the applicable Aqua One website (refer below).
- 2.3. Upon receipt and acceptance of the questionnaire, Aqua One will forward (by way of email) a Certificate of Extended Guarantee to the purchaser.
- 2.4. For more information on how we collect, hold, use and disclose personal information provided to us, please refer to our Privacy Statement on the Aqua One websites or write to our Privacy Officer, in your country of purchase.
- 2.5. Where Aqua One determines goods are being used in a manner contrary to the instructions, specifications or this Guarantee, Aqua One reserves the right to terminate Extended Guarantee for such goods and will provide written notice to the purchaser.

#### 3.0. Exclusions and Limitations

Where permitted by local law, the following exclusions and limitations apply in regard to Guarantee:

- 3.1. Glass breakage, for whatever reason caused after Aquarium purchase
- 3.2. Goods claims where fault is due to, but not limited by a) misuse b) neglect c) abuse d) fire or flood e) normal wear and tear f) accidental breakage g) Acts of God h) mains voltage fluctuation or supply problems i) connection to any voltage other than what is stated on the rating plate j) modification or tampering to electrical cord or plug, k) vermin, insects or foreign object I) liquid spillage or submersion of goods not designed to sustain such use or duress
- 3.3. Where inspections reveal goods are in normal working order including where noise or vibration is consistent with normal goods operation.
- 3.4. Attempted repairs or modifications by unauthorised persons, including but not limited to the drilling of holes in the aquarium glass by unauthorised persons.
- 3.5. Where the goods factory rating plate has been removed, altered, damaged or is rendered illegible.
- 3.6. Where goods are not installed, operated or maintained in accordance with Aqua One's goods instructions, specifications or this Guarantee.
- 3.7. Replacement or repair of worn consumables or replacement of lost goods, parts or components.
- 3.8. Costs associated with goods transportation, removal, installation, postage or cost of insurance.
- 3.9. Any damage incurred whilst installing, transporting or moving the goods.
- 3.10. Subject to certain local statutory rights and obligations to the contrary, and this guarantee shall not affect those rights or obligations, where, to the full extent permitted by law: 1. all express and implied warranties and conditions under statute or general law, are expressly excluded and Aqua One, where permitted, will limit liability as follows and at Aqua One's option to: in regard to goods either a) the replacement of goods or supply of equivalent goods b) the repair of goods or the cost of replacing the goods or of acquiring equivalent goods OR in regard to services either c) the re-supply of services d) the cost to re-supply services.
- 2. Aqua One will not be liable for any loss or damage, including consequential loss or damage either directly or indirectly, or for any incidental expenses, of any kind, and in any way whatsoever.
- (1) we recommend the use of an Aqua One Cabinet (sold separately) as specially designed to suit the Aqua One Aquarium purchased.
- (2) consider total weight of all items such as: Aquarium, cabinet, water, filtration, gravel/substrate, decorations and other equipment. (3) consumables include items such as filter media/cartridges, impellers and shafts, light tubes, lamps, bulbs and starters.
- (4) due to the extremely fragile nature of glass and glass being the main component of an Aqua One Aquarium, we strongly recommend that you advise your insurer and consider adding this item to your policy.
- (5) When moving the Aquarium from its original or subsequent set-up location/s the following should be adhered to prior to moving the aquarium: remove all aquatic fish, animals or plants, filtration, gravel/substrate, decorations, other equipment mounted on or in the aquarium and ALL water. Also separate the Aquarium from the Aquarium cabinet or similar household item

Aqua One may be contacted in: Australia Kong's (Aust.) Pty. Limited PO Box 863, Ingleburn 1890 NSW Australia www.aguaone.com.au

Kong's Aquarium Supplies Co., Ltd No 31, 3/F Thriving Industrial Centre 26-38 Sha Tsui Road, Tsuen Wan, Hong Kong www.aquaone.co.hk

New Zealand Kong's (NZ) Limited PO Box 15 - 183, Tauranga 3015 New Zealand www.aguaone.co.nz

United Kingdom Kong's (UK) Limited, C/O Aqua Pacific UK Ltd. PO Box 268 Romsey Hampshire, SO51 0WW United Kingdom www.aquaone.co.uk

This Aquarium is designed to help simplify general fish keeping. Please note, some specialist fish and aquatic animal or plant keeping require certain considerations, prior to purchase, to ensure proper and successful Aquarium keeping. Therefore, Aqua One recommends, at time of Aquarium purchase, that you consult with your Aqua One Retailer in regard to the suitability of this product for the types of fishes, aquatic animals or plants you may wish to keep. Special consideration should also be made in regard to filtration, aquarium heater and lighting requirements to ensure they are specific to your application.



Inspiring Excellence in Fish Care!

Manufactured in China.
Designed in Australia by Aqua One.
Aqua One and Aqua One Inspiring
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www.aquaone.com.au